

# Safeguarding



## Our Commitment to Safeguarding

At Competence Matters Limited, we are dedicated to ensuring a safe and supportive environment for all our users. We take our responsibility to safeguard children, young people, and vulnerable adults very seriously. Our commitment is to protect these groups from harm, abuse, neglect, exploitation, discrimination, and extremism.

We have a comprehensive Safeguarding Policy in place, which outlines our approach to safeguarding and the measures we take to ensure the well-being of everyone who engages with our services. All our staff and volunteers are trained to recognise and respond to safeguarding concerns promptly and effectively.

If you have any concerns about the safety or welfare of a child, young person, or vulnerable adult, please do not hesitate to contact our Safeguarding Lead.

### Safeguarding Lead Contact Information:

- Name: David McAleese
- Phone: 0141 6304150
- Email: [David.mcaleese@competencematters.co.uk](mailto:David.mcaleese@competencematters.co.uk)

### Reporting Safeguarding Concerns to Authorities:

In Scotland, if you have immediate concerns about the safety or well-being of a child, young person, or vulnerable adult, you can contact the following authorities:

#### Police Scotland:

- Emergency: 999
- Non-Emergency: 101

#### Local Social Services:

- Visit your Local Authority's Website for contact details specific to your area.

- North Lanarkshire Council : 0800 121 4114

**Child Protection Services:**

- Child Protection National Helpline: 0800 022 3222
- Childline: 0800 11 11

**Adult Protection Services:**

- Contact your local council's adult protection team. Visit your Local Authority's Website for more information.
- North Lanarkshire Council : 0800 121 4114

We are committed to working with relevant authorities and agencies to ensure that any safeguarding concerns are handled with the utmost care and urgency. Your safety and well-being are our top priorities.

